



SIU's Insurance EasyPay Frequently Asked Questions for Insureds

Q. How do I access Insurance EasyPay?

A. Visit www.insuranceeasypay.com and choose "Insureds".

Q. What type of payment can be made on www.insuranceeasypay.com?

A. Full payment or down payment for a SIU Direct Bill policy sent from our Personal Property department or a SIUPREM Premium Finance monthly installment payment.

Q. As a policy holder, what information do I need in order to make a payment on Insurance EasyPay?

A. A copy of the Expiration Letter/Renewal offer that includes insured location zip code and policy number. Also needed is credit/debit card or bank account information.

Q. Do I have to pay the full amount?

A. No. The SIU Direct bill policy can be paid in full or a down payment can be made. By opting to only make a down payment, you will need to agree to the terms and conditions of the SIUPREM premium finance agreement.

Q. What are the payment method options?

A. All major credit cards (*except* AMEX) can be used as well as e-check.

Q. Is there a processing fee?

A. There is no fee for e-check payments. However, for credit/debit card transactions the fee is 3% of the total due. The fees are charged by the third party payment processing vendor and are stated in the total amount due.

Q. Can I still mail in a check with application?

A. Yes. We will continue to accept paper checks but we encourage you to use SIU's Insurance EasyPay as a quick, convenient way to make payments.

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